

Buy & Win Contests (Sertai Peraduan Beli & Menang)

Terms and Conditions

Please read the terms and conditions carefully for detailed information on the contest.

1. Definitions

- a) "GAIN Bookstore", "we", "our", and "us", "Organizer" refers to the owner, operator and company of this website.
- b) "You", "participant" or "they" refers to the individual accessing or using our online services for this contest.

2. Organizer and Eligibility

2.1 The Buy & Win Contest (Sertai Peraduan Beli & Menang) is organized by GAIN Bookstore, the ("Organizer") and is open to all legal residents of Malaysia age 18 and above or have parental advisory to access this contest.

The following group of people are not eligible for this contest:

- a) Employees of the Organizer which includes **subsidiary companies** or companies in any relation and their **immediate family members** (children, parents, siblings, cousins, and spouses); and/or
- b) **Employees, representatives, advertising agents or contest service provider** of the Organizer which includes **subsidiary companies** or companies in any relation and their **immediate family members** (children, parents, siblings, cousins, and spouses).

3. Contest Period

The Contest will start on the **9th of November 2025** at "**00:00:01**" and end on the **29th of November 2025** at "**23:59:59**". Any submission received by us will immediately be disqualified after the contest period ends. No notice will be given to the participants if submission is disqualified at this stage.

4. Submission and qualifying criteria

4.1 Participants must purchase any item/items from our store worth RM30 in a single receipt. This purchase must be done in any of our participating outlets in Malaysia.

- 4.2 The original receipt that states the participant's purchase which must be at least RM30 is required as proof for an entry to this contest. Participants are allowed to use **more than 1 receipt** if they want to submit multiple submission forms.
- 4.3 Each and every participant is entitled to only 1 entry for every submission form submitted to us. Subsequent entries and duplicates will be disqualified immediately **without any prior notice** to the participant.
- 4.4 In the submission form, participants must enter some of their personal details that are needed for the process of joining the contest. You are required to type in your **full name** as per MyKad, fill in your **Identity Card (IC) number** in the format (xxxxxx-xx-xxxx), **mobile number**, **active email address** and **date of purchase** of item based on the receipt. The receipt must be uploaded as proof which has been converted to **PDF** with the **maximum size of 1.5MB**.
- 4.5 Participants must keep the receipt that was submitted in the form for verification purposes and also for redemption of prizes.
- 4.6 The valid receipt provided in accordance with a request under clause 4.5 must be **identical to the one that was submitted** by the participants in the entry submission form. If the Organizer has any reason to question the validity of the proof, or if the participants have shared their receipt with other participants, their entries will be invalid, and they will **lose their rights to claim the prize**.
- 4.7 Entries must be received during the contest period and deemed to be received only when subjected to the Organizer. The Organizer will **not** send you a confirmation message to inform you if your entry has been received or not. The time and date that is in our system as time of receipt will be final and inarguable regardless of reasoning.
- 4.8 The Organizer is **not liable** for any technical malfunction of telecommunication network, system errors, server problems or line failures. Any lost, damaged, deleted, non-receipt and delays in entries during the submission process are **not liable** by us regardless of the cause.
- 4.9 The Organizer is **not responsible** for the participant's devices not being able to access, submit or complete an entry, including having the necessary receipt image.